

ARCARACING.COM

FREQUENTLY ASKED QUESTIONS

Why the change?

We recently changed arcaracing.com because we had to. The operating platform where arcaracing.com lived was out-of-date technologically, and technical support to keep it functioning was no longer available. We upgraded that system to ensure arcaracing.com can continue to provide important race news and information to our fans. Along the way, we re-designed the site to be current, and to make the website content properly formatted when accessed by the various devices our visitors use (smartphone, tablet)

Why do I have to log in?

The simple answer is – you don't. You are only required to log-in to arcaracing.com if you want to view exclusive content on the site, such as live timing and scoring during a race, some of our archives and, for ARCA participant members, download important forms and information from the competitor site.

Are you selling my e-mail address and other information?

No. ARCA does not sell your e-mail address or other information you have provided to outside companies or someone seeking a large database of race fans. However, we do collect the data so that we can learn more about who our customers and web site visitors are. In the future, from time to time, we may share some of the overall data with our race teams and potential sponsors for the purpose of future business development to enhance the Series overall. This information will always be shared in a statistical category format (age, zip code, gender, etc.), but never specific to any individual.

What's the difference between signing up and logging in?

If you are a current ARCA license-holder or an ARCA member, or if you provided your email address on a Single Event License (SEL) form at an ARCA Racing Series race at registration, you are already signed up. All you have to do is log in. Go to LOG IN: enter your email address, your date of birth is your (pre-assigned) password (enter in 6 digit format i.e. 050614). You can then change your password at any time after logging in.

If you are new to the site, and are a race fan hoping to engage with content, watch live timing/scoring and read about your favorite ARCA driver, you have to sign up by providing your e-mail address, then log in.

I'm logged in – but I can't find anything

The newly designed arcaracing.com is different than the old one. But, nearly all of the information that was on arcaracing.com previously is there now. It just might be in a different place. Here's a quick overview on where to find some key information:

Links: Want links to other ARCA-sanctioned tours like the ARCA/CRA Super Series or ARCA Midwest Tour? Click on “ARCA SITES” and a drop-down menu will appear giving you the links to several external and internal sites.

Results: Click on “EVENTS & RESULTS” across the top and find the race event you want information for. Scroll down a little and look for links to the entry list, practice times, qualifying results, starting grid and race results.

Past results: Again, click on “EVENTS & RESULTS” across the top and find the race you want information for. Near the top, click on a previous year that you want information for.

Point standings: Click on “POINTS” across the top and it takes you to a page where you can find point standings and owner points standings for every season from 2004 to 2014.

Competitor Site: Entry Blanks, Tech Bulletins, Rule Books, etc.

When the Timing & Scoring session starts, I cannot seem to get the information. Why?

If you are logged in and a race has started, you should be able to view the timing and scoring of the current race. However, if the function doesn't appear to be working, or has stopped, or some data appears missing, try refreshing your screen. Sometimes it might be as simple as using a different browser. During practice or qualifying, the timing and scoring list can be sorted by “best time” by clicking on the header. During the race, it should be sorted by position on the track.

Are changes still coming to your Web site?

Yes. We continuously look for ways to make the web site more user friendly. We are also working on ways to get more information – particularly from our archives – onto the site. We are currently working toward adding point standings for every season (1953-current) for the ARCA Racing Series, and provide all-time race winners and point standings for the Toledo and Flat Rock Speedway sites, along with historical photos.

Ok, I've tried signing in and it just isn't working. Who can I contact?

Send your questions, via e-mail, to help@arcaracing.com. Tell us the problem, your e-mail address or phone number and the best time to reach you. We'll do our best to get back to you as quickly as possible.